

# **Family Responsibilities Commission**

*Report to the Family Responsibilities Board and  
The Minister for Aboriginal and Torres Strait Islander Partnerships*

## **Quarterly Report**

**No. 30**

**October 2015 to December 2015**



*Report prepared by the Family Responsibilities Commission under the leadership of  
Commissioner David Glasgow*

## Executive Summary

During quarter 30, 948 within jurisdiction agency notices were received by the Family Responsibilities Commission (the Commission), a decrease of 202 from last quarter. There were 526 conferences held for the same period, representing a decrease of 151 from the previous quarter. It should be noted that the Commission conferenced in the five communities for a period of nine weeks for the quarter and plans to resume conferencing in the last week of January 2016. Twelve Family Responsibility Agreements (FRAs) were entered into, 38 orders were made to attend community support services and 53 Conditional Income Management (CIM) orders were issued. When compared to last quarter, this represents a decrease of 13 FRA's, an increase of 8 orders to attend community support services and a decrease of 13 CIM orders.

Voluntary Income Management (VIM) agreements increased by one from last quarter. VIM agreements are requested in order to assist with budgeting and to ensure funds remain available for purchases. The Commission considers an increase in VIM numbers to be indicative of community members resuming responsibility for their lives.

The Commission case-managed 149 clients during the quarter, making 52 referrals relating to 45 clients. Further activity during the quarter consisted of 13 Applications to Amend or End Agreements or Orders (the same as the previous quarter). No Show Cause conferences were held during quarter 30 (a decrease of 5 from last quarter).

On 13 October 2015, the Hon. Curtis Pitt MP, Treasurer, Minister for Employment and Industrial Relations and Minister for Aboriginal and Torres Strait Islander Partnerships introduced the Family Responsibilities Commission Amendment Bill 2015 to Parliament. The Bill proposed to amend the FRC Act to include a domestic violence trigger for notices to the Commission (Recommendation 93 of the *Not Now, Not Ever: Putting an End to Domestic Violence in Queensland* report). Further amendments were to expand the delegation of the FRC Commissioner's functions to allow Local Commissioners to deliver income management orders when conferencing under s50(A), broaden the suitability requirements of the Registrar, remove redundant provisions and clarify the process for the youth justice trigger. The new domestic violence trigger will facilitate the conferencing of community members who are the subject of a domestic violence order. On 6 November 2015, the Communities, Disability Services and Domestic and Family Violence Prevention Committee tabled its Report No. 9 on the Bill, delivering a total of five recommendations; Recommendation 1 of which recommended that the Amendment Bill be passed. The Family Responsibility Commission Amendment Bill was passed by Parliament with unanimous support on 1 December 2015 and received Royal Assent on 17 December 2015.

The Commission's annual School Awards ceremonies were held in December in each of the five communities. Prizes were provided for attendance achievements and included certificates, medals and vouchers which the Local Commissioners proudly presented to the deserving children. The annual School Awards ceremonies provide positive recognition and support for those students (and their families) who regularly attend school, and also provide an incentive for those students who wish to improve their school attendance. The Commissioner, Registrar and Client Manager individually attend an award night to support the Local Commissioners and their communities in this annual event.

With the removal of the sunset clause from the FRC Act on 28 November 2014, and in order to comply with s149 of the *Public Service Act 2008* and various other State Government directives, eight Commission employees were transitioned to tenure as permanent public servants after having cleared the employees requiring placement pool. Each of these employees has been on contract with the Commission for an extended period of time, and their transition to tenure has afforded them a permanency of tenure which is well deserved.

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### **Abbreviations**

CIM	Conditional Income Management
DATSIP	Department of Aboriginal, Torres Strait Islander Partnerships
DET	Department of Education and Training
FRA	Family Responsibilities Agreement
FRC	Family Responsibilities Commission
VIM	Voluntary Income Management

#### **Also:**

Family Responsibilities Commission (the Commission)  
*Family Responsibilities Commission Act 2008* (the Act)  
Family Responsibilities Commission Registry (the Registry)  
Family Responsibilities Board (the Board)

# Family Responsibilities Commission Welfare Reforms

Report to 31 December 2015.

## 1. Activities and Trends

### Notices

In quarter 30 the Commission received **1,339 agency notices**<sup>1</sup>. Some individuals may have been the subject of more than one agency notice. Of that figure 948 notices (71 percent) were within the Commission's jurisdiction and 391 notices (29 percent) were outside the Commission's jurisdiction.

Within jurisdiction notices comprised of:

16	District Court notices
3	Children's Court notices
244	Magistrates Court notices
614	School Attendance notices
7	School Enrolment notices
52	Child Safety and Welfare notices
12	Housing Tenancy notices

Of the 391 notices not within the Commission's jurisdiction, there were 0 District Court notices, 0 Children's Court notices, 231 Magistrates Court notices, 156 School Attendance notices, 0 School Enrolment notices, 3 Child Safety and Welfare notices and 1 Housing Tenancy notice.

Details of notices within jurisdiction for each community are set out below:

- **Aurukun's 427** notices constitute **45.04 percent** of the total notices in jurisdiction across the welfare reform communities:

12	District Court notices
3	Children's Court notices
147	Magistrates Court notices
241	School Attendance notices
7	School Enrolment notices
17	Child Safety and Welfare notices
0	Housing Tenancy notices

Seventy-three Magistrates Court notices and 6 School Attendance notices were processed as not within jurisdiction.

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<sup>1</sup> Counting rules are that an agency notice is counted on the basis of number of 'clients' on the notice. For example a child safety and welfare notice relating to two parents is counted as two notices.

- **Coen's 41** notices constitute **4.32 percent** of the total notices in jurisdiction:

4	District Court notices
0	Children's Court notices
13	Magistrates Court notices
14	School Attendance notices
0	School Enrolment notices
2	Child Safety and Welfare notices
8	Housing Tenancy notices

Three Magistrates Court notices, 2 School Attendance notices and 1 Housing Tenancy notice were processed as not within jurisdiction.

- **Doomadgee's 231** notices constitute **24.37 percent** of the total notices in jurisdiction:

213	School Attendance notices
0	School Enrolment notices
18	Child Safety and Welfare notices

One hundred and sixteen School Attendance notices and 3 Child Safety and Welfare notices were processed as not within jurisdiction.

- **Hope Vale's 220** notices constitute **23.21 percent** of the total notices in jurisdiction:

0	District Court notices
0	Children's Court notices
71	Magistrates Court notices
133	School Attendance notices
0	School Enrolment notices
14	Child Safety and Welfare notices
2	Housing Tenancy notices

Seventy-two Magistrates Court notices and 12 School Attendance notices were processed as not within jurisdiction.

- **Mossman Gorge's 29** notices constitute **3.06 percent** of the total notices in jurisdiction:

0	District Court notices
0	Children's Court notices
13	Magistrates Court notices
13	School Attendance notices
0	School Enrolment notices
1	Child Safety and Welfare notice
2	Housing Tenancy notices

Eighty-three Magistrates Court notices and 20 School Attendance notices were processed as not within jurisdiction.

Since its commencement the Commission has received 23,306 agency notices within its jurisdiction. Total notices decreased from 1,512 in quarter 29 to 1,339 in quarter 30. Of those notices in

jurisdiction District Court, Magistrates Court, School Attendance, School Enrolment and Housing Tenancy notices decreased, whilst Children's Court and Child Safety and Welfare notices increased.

District Court notices decreased this quarter to 16 from 65 received in the previous quarter. Coen received 4 notices for the first time, whilst Aurukun, Hope Vale and Mossman Gorge decreased by 17, 32 and 4 notices respectively. The Commission does not receive District Court notices for Doomadgee.

Children's Court notices increased from 2 in quarter 29 to 3 in quarter 30. The Commission received Children's Court notices from Aurukun for the first time this quarter with 3 notices, whilst Hope Vale decreased by 2 notices with no notices received for the quarter. The Commission is yet to receive any Children's Court notices for Coen and Mossman Gorge. The Commission does not receive Children's Court notices for Doomadgee.

Magistrates Court notices decreased this quarter to 244 from 354 received in the previous quarter. Aurukun and Coen decreased by 109 and 8 notices respectively, whilst Hope Vale and Mossman Gorge increased by 1 and 6 notices respectively. The Commission does not receive Magistrates Court notices for Doomadgee.

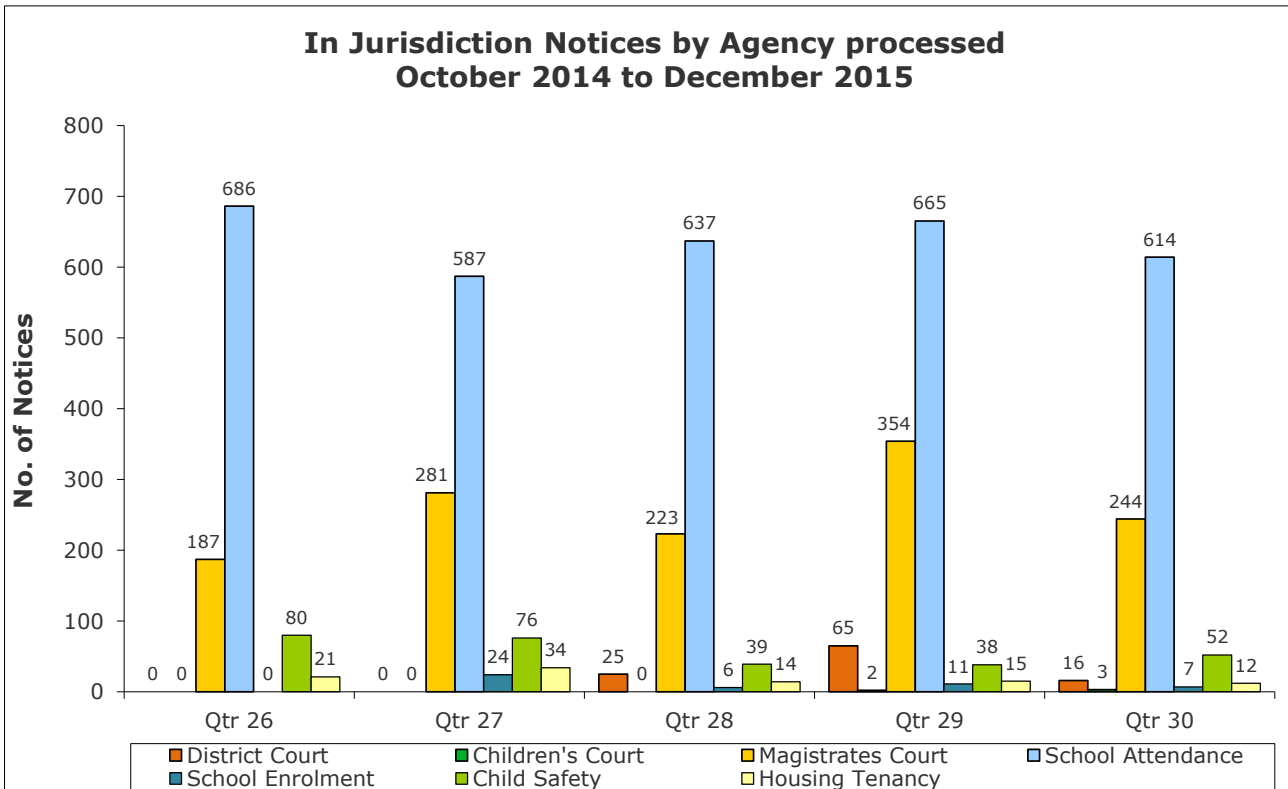
School Attendance notices decreased from 665 in quarter 29 to 614 in quarter 30. Four out of the five communities experienced a decrease in notices this quarter. Coen, Doomadgee, Hope Vale and Mossman Gorge decreased by 15 notices, 41 notices, 21 notices and 7 notices respectively, whilst Aurukun increased by 33 notices.

School Enrolment notices decreased from 11 in quarter 29 to 7 in quarter 30. Aurukun increased by 3 notices, Coen and Mossman Gorge decreased by 4 notices and 3 notices respectively, whilst Doomadgee and Hope Vale remained unchanged with zero school enrolment notices received for the quarter.

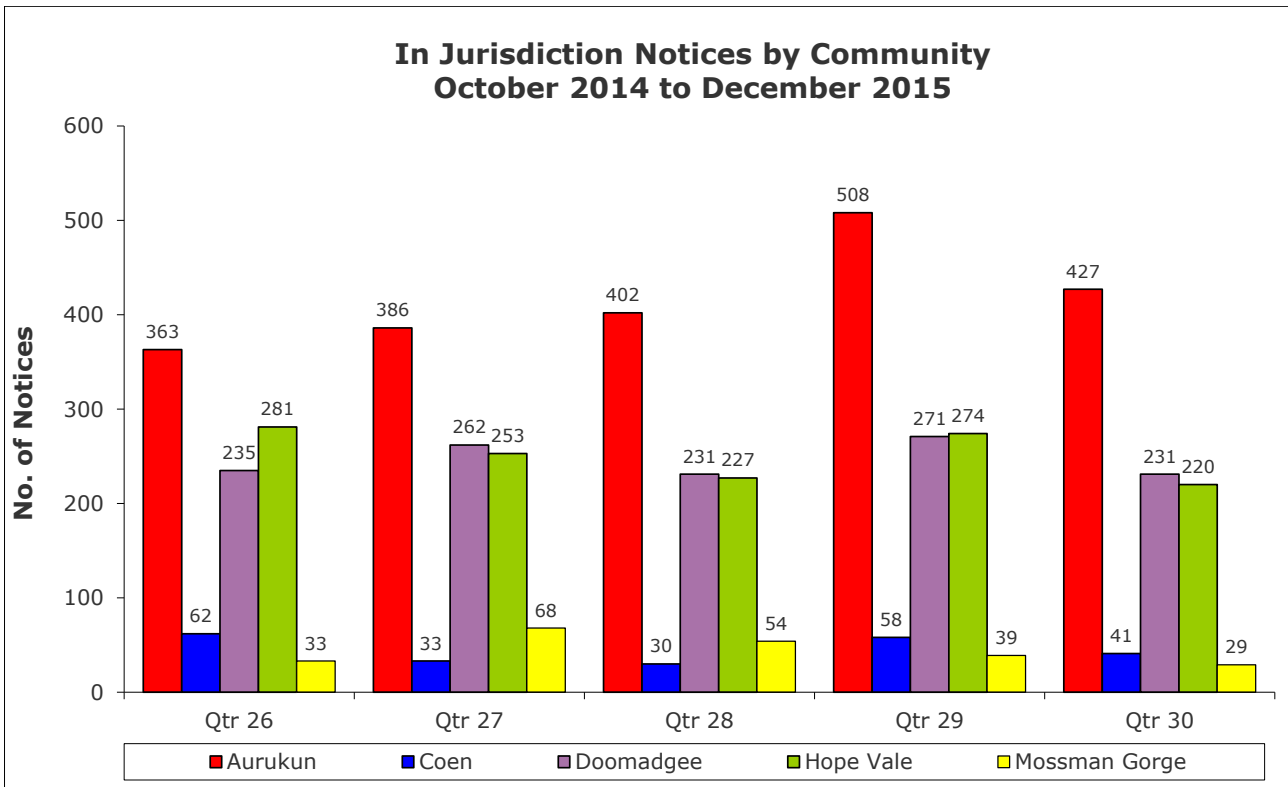
Child Safety and Welfare notices increased from 38 in quarter 29 to 52 in quarter 30. Aurukun increased by 12 notices, Doomadgee increased by 1 notice and Hope Vale increased by 6 notices whilst Coen decreased by 2 notices and Mossman Gorge decreased by 3 notices.

Housing Tenancy notices decreased to 12 from 15 received in the previous quarter. Aurukun and Hope Vale decreased by 6 notices each, whilst Coen increased by 8 notices and Mossman Gorge increased by 1 notice for the quarter. The Commission does not receive Housing Tenancy notices for Doomadgee.

The Commission receives school attendance data from the Department of Education and Training (DET). This data is published on the Commission's web page at <http://www.frcq.org.au> when available.

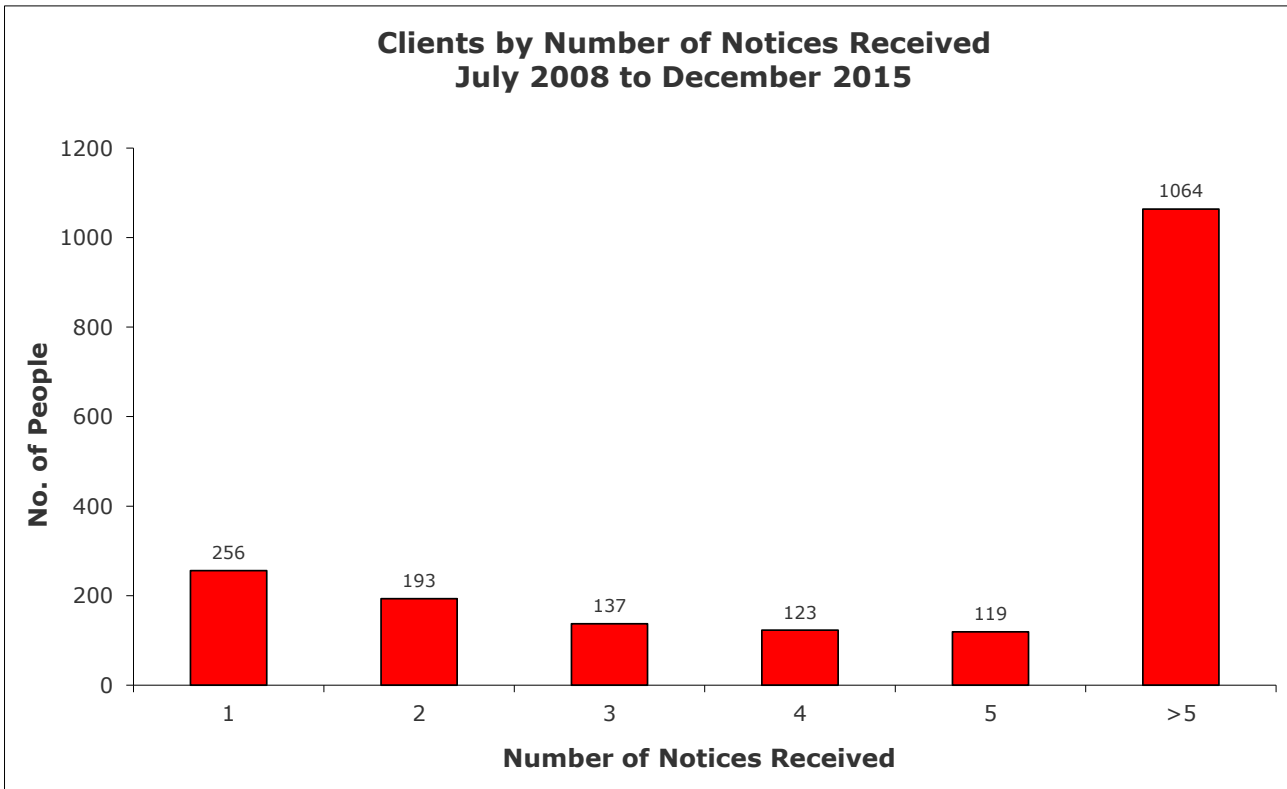


**Graph 1:** In jurisdiction notices by type and quarter 1 October 2014 to 31 December 2015.



**Graph 2:** In jurisdiction notices by community and quarter 1 October 2014 to 31 December 2015.

Since commencement in July 2008, 86.5 percent of clients have received more than one notice with 56.2 percent of clients receiving more than five notices. Frequently this illustrates multiple child school absences for the one family or multiple Magistrates Court notices relating to one incident. Conversely, 13.5 percent of clients have received only one notice.



**Graph 3:** FRC clients by number of notices 1 July 2008 to 31 December 2015.

**(Note:** Counting rules stipulate that where multiple charges are received each charge is counted as an individual notice or each child’s absence is counted as one notice – i.e. if three children from the one family were absent, that was counted as three notices).

**Conferences**

Five hundred and twenty-six conferences<sup>2</sup> were held across the five communities in quarter 30 resulting in 12 FRA’s being entered into, 38 orders made to attend community support services and 53 CIM orders. Other outcomes as a result of conferencing during the quarter were decisions for no further action, rescheduling and scheduling to return for review with compliance. Eighteen new clients were added to the Commission’s database during the quarter. Details of conferencing activity in each community for quarter 30 are as follows:

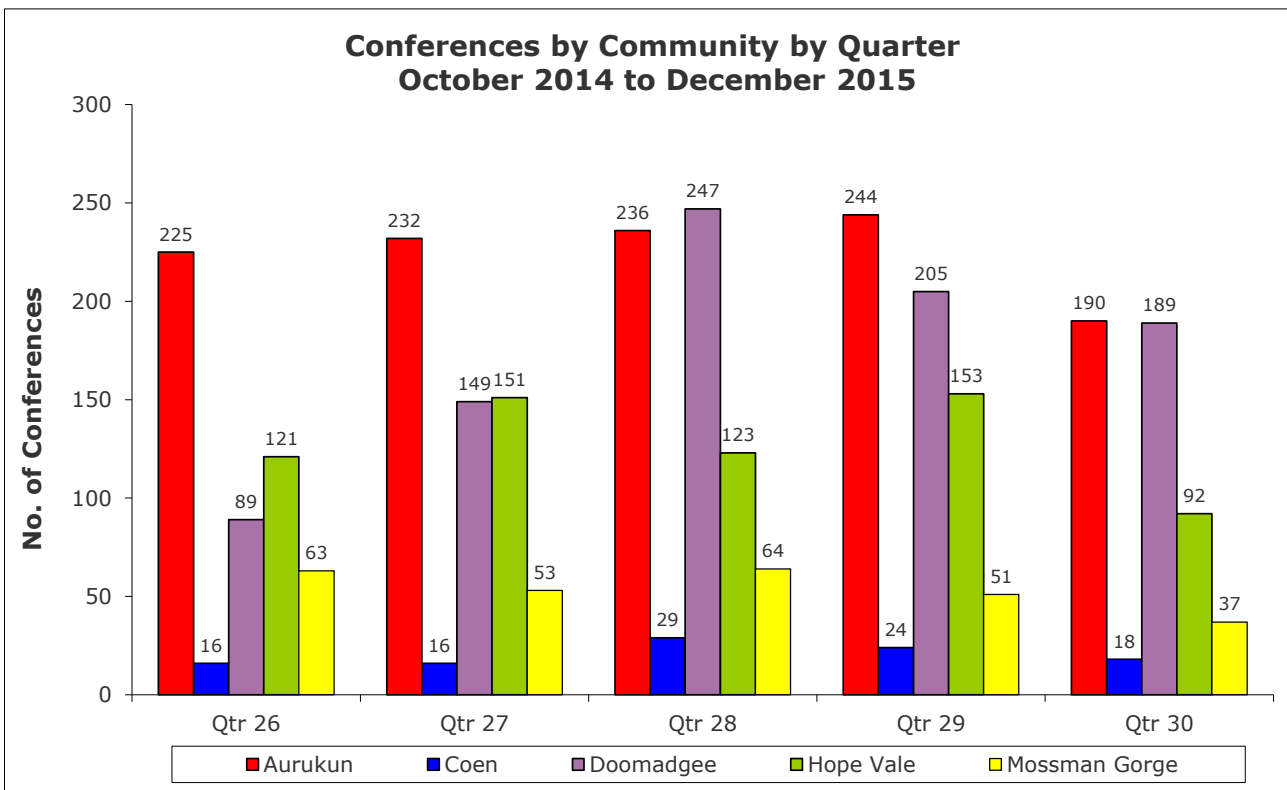
- 190 conferences were held in Aurukun
- 18 conferences were held in Coen
- 189 conferences were held in Doomadgee
- 92 conferences were held in Hope Vale
- 37 conferences were held in Mossman Gorge.

Conferences decreased from 677 in quarter 29 to 526 in quarter 30.

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<sup>2</sup> The number of conferences held relates to the number of conferences listed, which includes where a client was served with a Notice to Attend Conference and subsequently failed to attend.

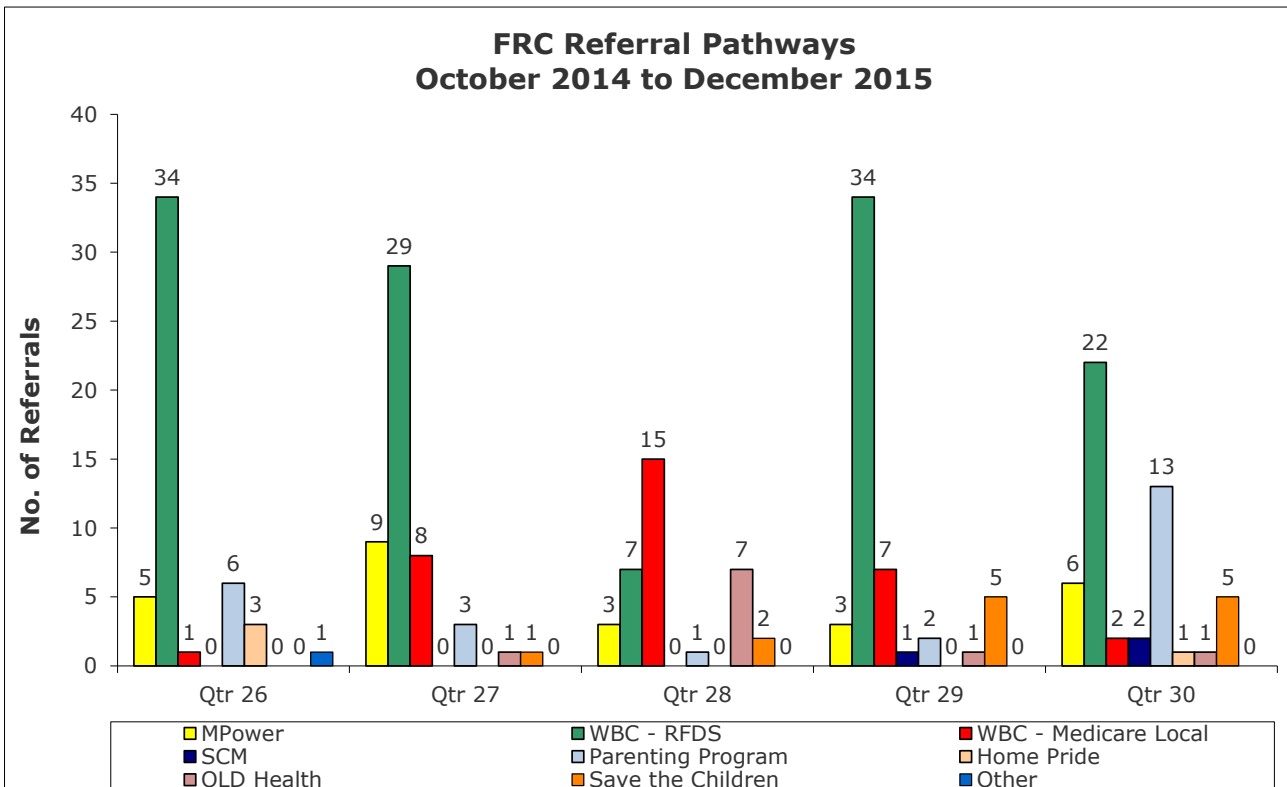




**Graph 4:** Conferences by community and quarter 1 October 2014 to 31 December 2015.

### Referrals

The number of referrals to service providers decreased from 53 in quarter 29 to 52 in quarter 30, relating to 45 clients. Since commencement the Commission has referred 897 clients to service providers resulting in approximately 47.1 percent of clients on 12 month service referral plans. Referrals in the communities during the quarter were as follows: Aurukun decreased by 7; Coen increased by 2; Doomadgee decreased by 5; Hope Vale increased by 6 and Mossman Gorge increased by 3.



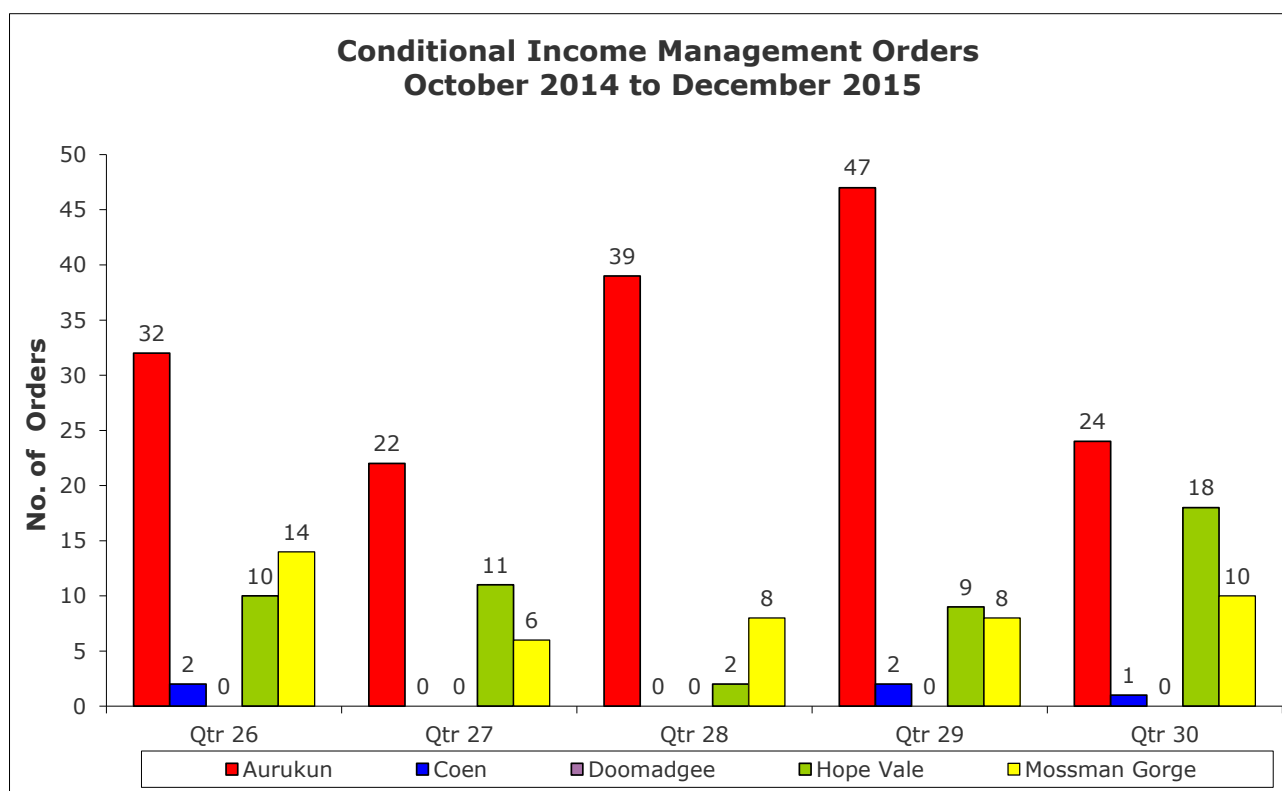
**Graph 5:** Referral pathways by referral type and quarter 1 October 2014 to 31 December 2015.

## Conditional Income Management

Fifty-three CIM orders were made in quarter 30, a decrease of 13 from quarter 29. Since the commencement of the Commission 1,727 CIM orders inclusive of original orders, extensions and amendments have been made relating to 696 clients. During the quarter Aurukun and Coen decreased by 23 and 1 CIM orders respectively, whilst Hope Vale and Mossman Gorge increased by 9 and 2 CIM orders respectively. The Commission at present does not have the ability to income manage clients in Doomadgee.

As at 31 December 2015, 36.6 percent of the Commission's clients have been subject to a CIM order over the past seven and a half years. As at 31 December 2015 there were 141 clients subject to a CIM order which equates to 7.41 percent of clients on a CIM order at a point in time. Commissioners continue to negotiate with clients to achieve desirable outcomes or to demonstrate motivation and commitment to make appropriate life choices. Demonstrated positive steps toward taking responsibility provide the Commissioners with sufficient reason to consider revoking CIM orders when requested by the client.

The Commission processed 1 VIM agreement this quarter and since the commencement of the Commission in 2008, 95 clients have requested a VIM agreement. Those clients that request a VIM agreement use income management as a savings and budget tool, often for a specified period and to deter family members from accessing their income.



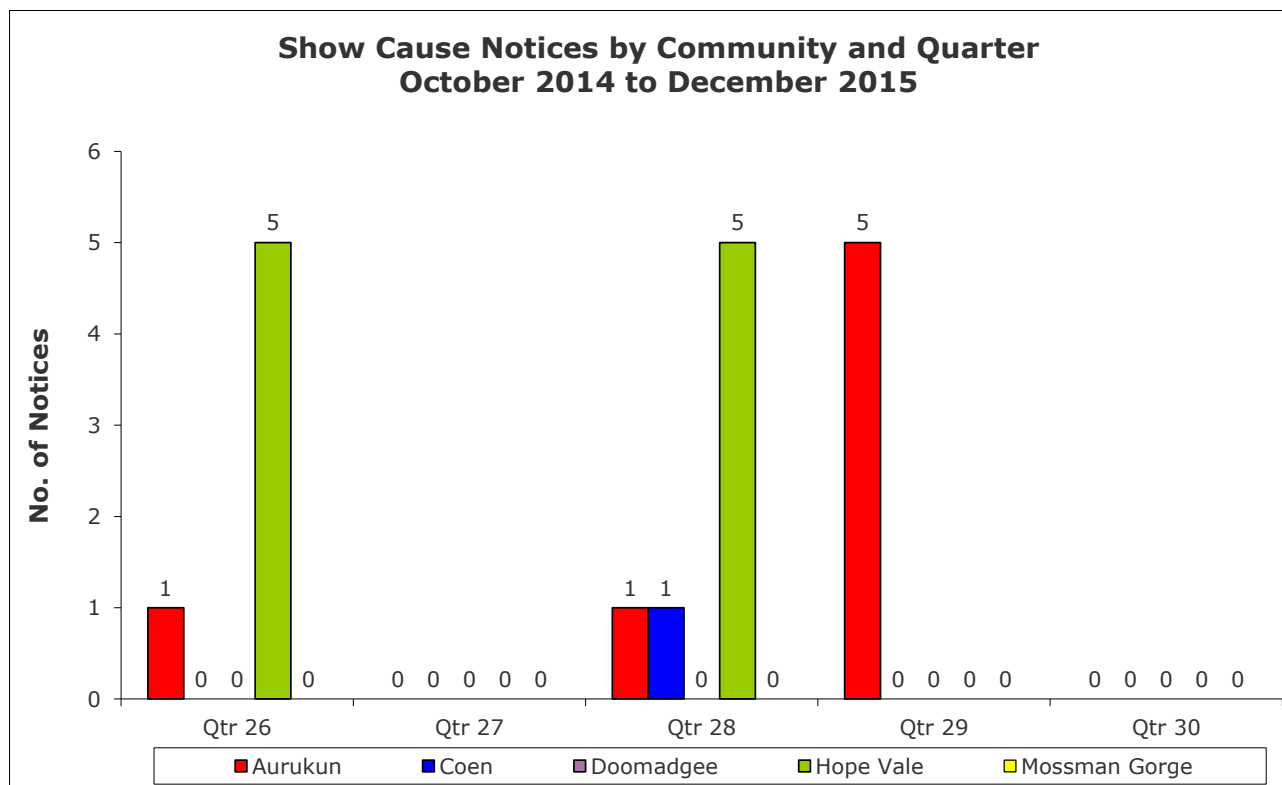
**Graph 6:** Conditional Income Management orders by community and quarter 1 October 2014 to 31 December 2015.

## Case Management

As at 31 December 2015, 149 clients were being case managed, an increase from 143 in quarter 29. Aurukun, Hope Vale and Mossman Gorge increased by 7, 1 and 1 respectively, Coen and Doomadgee decreased by 2 and 1 respectively.

## Show Cause Notices

During quarter 30, no Show Cause hearings were held, a decrease of 5 from quarter 29.



**Graph 7:** Show Cause Notices by community and quarter 1 October 2014 to 31 December 2015.

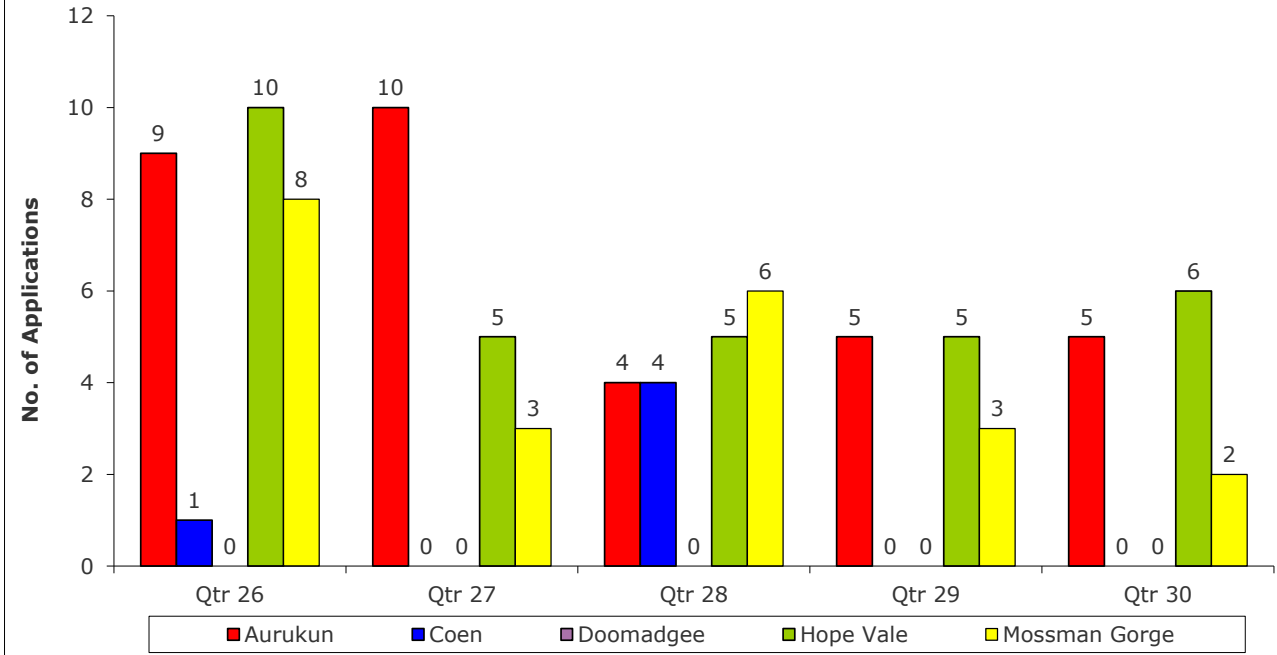
## Applications to Amend or End Agreements or Orders

Thirteen Applications to Amend or End a Family Responsibilities Agreement or Order were received in quarter 30, the same as for quarter 29. Outcomes of the 13 applications received are as follows:

- 4 Applications granted and Income Management agreements and orders revoked
- 3 Applications dismissed
- 6 Applications received at the end of the quarter, decision pending

The Commission continues to encourage clients to participate in the Amend or End process. Commissioners report increasing client confidence to question decisions and the reasons behind decisions, both for decisions delivered by the Commission and decisions delivered by external agencies and bodies.

### Number of Applications to Amend or End FRA or Order October 2014 to December 2015



**Graph 8:** Applications to Amend or End FRA or Order by community and quarter 1 October 2014 to 31 December 2015.

## 2. Future Direction and Challenges

### Domestic Violence

Following the introduction of the domestic violence trigger to the FRC Act, the Local Commissioners have requested appropriate training in order to increase their awareness of issues surrounding domestic violence, and also to enhance their capability to conference community members on the domestic violence trigger. The Commission has no allocation in its present budget for the year ended June 30, 2016 to meet Commissioners' education and training costs for this new trigger. Due to the importance of meeting this new challenge, however, White Ribbon training will be provided at the Local Commissioner Development week in May 2016, and at this stage the cost of training will be met from Commission reserves.

On 6 November 2015, the Communities, Disability Services and Domestic and Family Violence Prevention Committee tabled its Report No. 9 on the Family Responsibilities Commission Amendment Bill 2015. Recommendation 2 states:

"The Committee considers that the availability of such domestic and family violence specific support services is vital if the FRC is going to be able to play an effective part in tackling domestic and family violence in *welfare reform community areas*."

The Commission considers that priority must be given to meeting the challenge of this new referral option by DATSIP sourcing appropriate counselling services to treat both the perpetrator and aggrieved. The Commission looks forward to discussing with DATSIP what service options will be sourced in the near future.

### Doomadgee BasicsCard

The Commission awaits confirmation from DATSIP regarding the availability of Income Management for the Doomadgee community. Our planning is now complete to allow Local Commissioners to commence the issuing of Income Management Orders by Term 2 of the 2016 school year.

### Aurukun

The community of Aurukun has experienced a tumultuous quarter ending a very difficult 12 months. Intermittent but frequent importing of alcohol resulted in violent and drunken behaviour, fighting and damage to property. Many nights of uncontrolled loud music resulted in domestic disturbances and poor school and work attendances. Mediation services in the community were unavailable for a considerable period of time following the round table meeting held on 9 September 2015 as a result of the illness of the mediator and his absence from community.

The community disturbances, reported as riots, of the last eight weeks culminated in the violent death of a community member, the looting of the store of over \$100,000 of stock, damage to more than 30 homes making them uninhabitable, and extensive property and vehicle damage. Police reinforcements were brought in over the period to stabilise the community at considerable cost to the State Government.

Local stakeholders meetings have been re-established in community by DATSIP after a period of five months. The Commission identifies the need for regular meetings of community leaders, service providers and representatives of each clan to work to re-establish and implement:

- a realistic and workable community safety plan,
- community rules of acceptable public behaviour and conduct, and
- programs for community education on health and safety matters.

These objectives will only be achieved, in the Commission's view, after wide community consultation and agreement by the majority of Aurukun's people, including those directly involved in the recent disturbances.

### **3. Financial Operations**

#### **Governance**

Part 12 of the Act provides for the establishment of the Family Responsibilities Board (the Board).

The Board has a mandate to give advice and make recommendations to the Minister about the operation of the Commission and similarly to give advice and make recommendations to the Commissioner about the performance of the Commission's functions.

The Board must meet at least every six months. The meeting may be held by using any technology available which will allow for efficient and effective communication, however, the Board members must meet in person at least once a year. A quorum for the Board is comprised of two members. The Board's membership consists of:

- Ms Clare O'Connor            Director-General, Department of Aboriginal and Torres Strait Islander Partnerships
- Mr Noel Pearson            Founder, Cape York Partnership
- Ms Caroline Edwards        First Assistant Secretary – Indigenous Affairs, Department of the Prime Minister and Cabinet.

#### **Operational**

In meeting obligations under Part 3 of the Act, the Family Responsibilities Commission Registry (the Registry) commenced operations on 1 July 2008 with a central Registry office established in Cairns and local Registry offices operating in each of the five welfare reform communities.

The Registry, managed by the Registrar, provides corporate and operational support to the Commissioner, the Local Commissioners and the Local Coordinators.

#### **Financial**

Income:

- Income accrued by the Commission for the period 1 October 2015 to 31 December 2015 totalled \$1,014,444. This income consisted of:
  - \$400,000 Queensland Government funding
  - \$131,500 Queensland Government reimbursement for Doomadgee 2015/16
  - \$450,000 Australian Government funding
  - \$5,977 interest received
  - \$26,967 received in sundry income.

The balance of available funds in the bank as at 31 December 2015 is \$1,197,946.

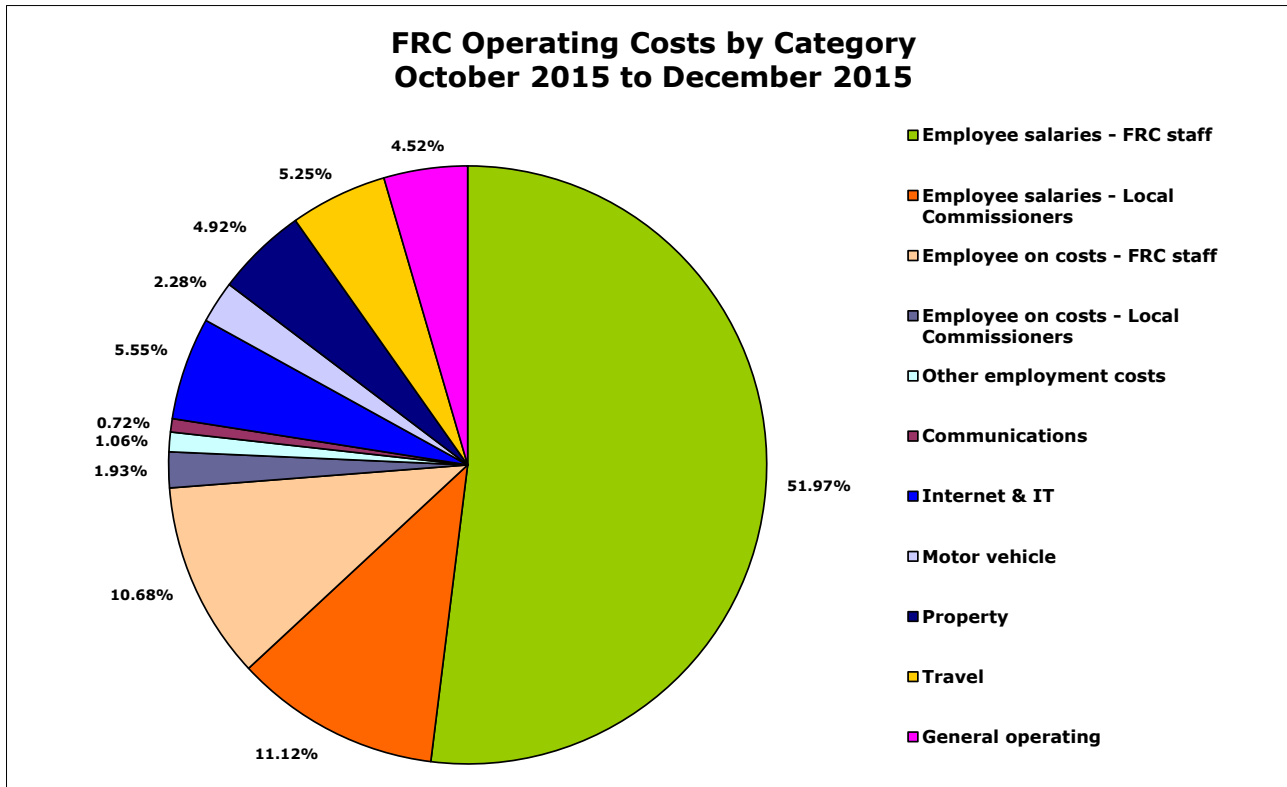
Expenditure:

- Expenditure for the period 1 October 2015 to 31 December 2015 was \$879,975. This total represents 21 percent of the projected annual expenditure of \$4,216,985.

1 October 2015 to 31 December 2015	Expenditure Qtr 30	1 October 2015 to 31 December 2015	Expenditure Qtr 30
Employee salaries – FRC staff	\$457,248	Internet & IT	\$48,846
Employee salaries – Local Commissioners	\$97,875	Motor vehicle	\$20,081
Employee on costs – FRC staff	\$93,976	Property	\$43,304
Employee on costs – Local Commissioners	\$16,967	Travel	\$46,236
Other employment costs	\$9,308	General operating	\$39,789
Communications	\$6,345	<b>Total</b>	<b>\$879,975</b>

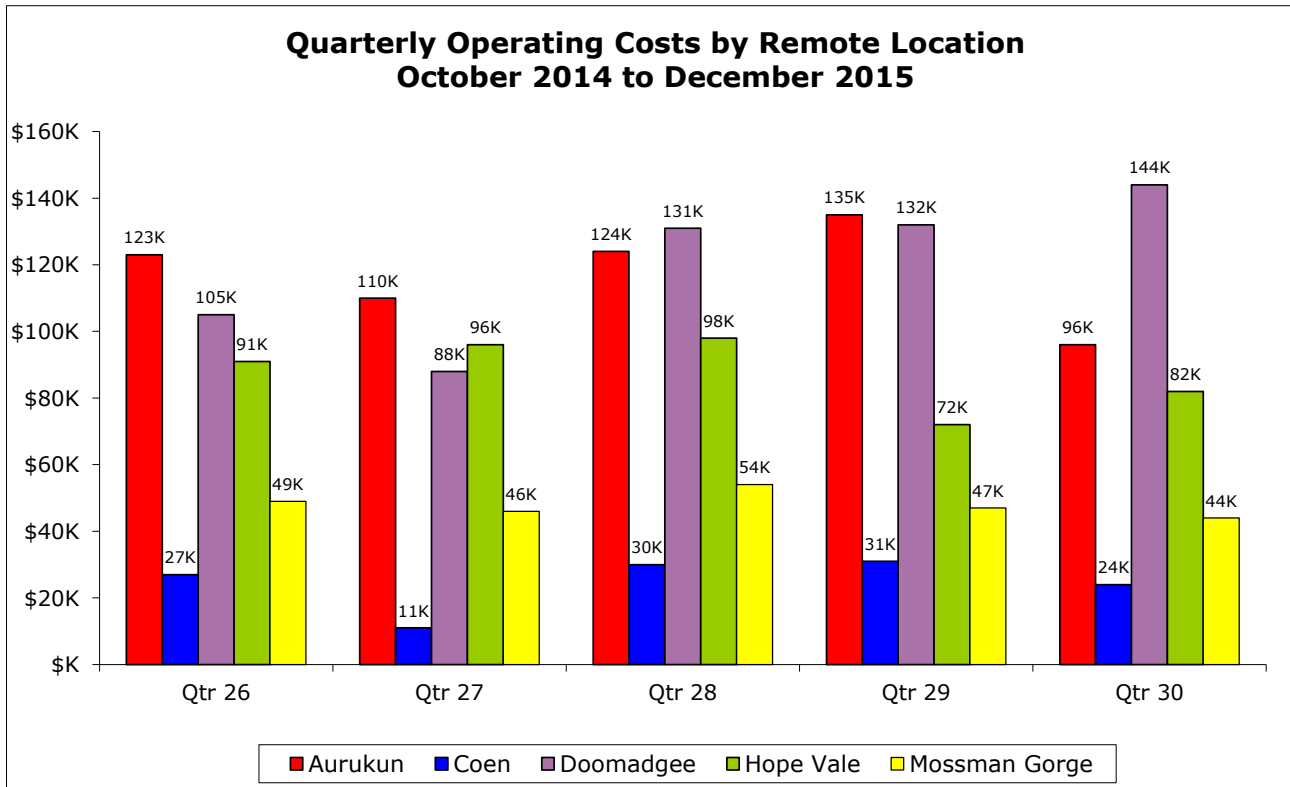
**Table 1:** Expenditure in quarter 30.

Quarter 30 disbursement of expenditure by category and percentage of total expenditure.



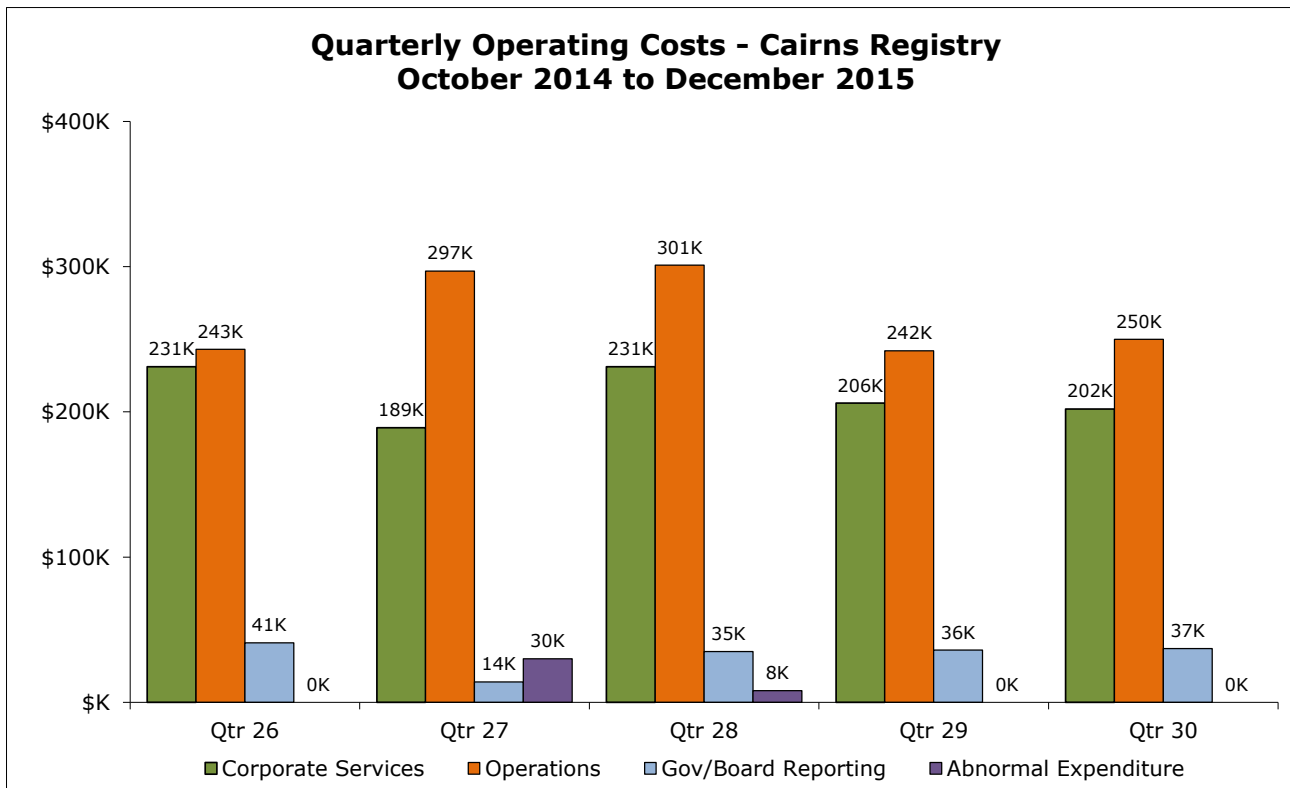
**Graph 9:** FRC operating costs 1 October 2015 to 31 December 2015.

Regional operational expenditure by location and quarter.



**Graph 10:** Operating costs by remote location 1 October 2014 to 31 December 2015.

Cairns Registry expenditure for quarter 30 compared to the previous five quarters.



**Graph 11:** Quarterly operating costs Cairns 1 October 2014 to 31 December 2015.



**APPENDIX A**



**SITTING CALENDAR 2015  
FAMILY RESPONSIBILITIES COMMISSION  
1 January 2015 to 31 December 2015**



Week Beginning	Monday	Tuesday	Wednesday	Thursday	Friday	Other
5 January						Cooktown Circuit
12 January						Aurukun Cape B & Coen Cape A Circuit
19 January						20 ASC Meeting
26 January	Public Holiday	27	28			26 Australia Day Doomadgee - Gulf Circuit
2 February		3	4			Cooktown Circuit
		3	4			
		3				
9 February		10	11			Aurukun Cape B Circuit
16 February		17	18			17 ASC Meeting, 18/19 DSC Meeting
		17	18			
		17				
23 February	23	24	25	26		Doomadgee - Gulf Circuit
2 March	2	3				
		3	4			
		3				
9 March		10	11			Aurukun Cape B & Coen Cape A Circuit Cooktown Circuit
16 March		17	18			17 ASC Meeting, 18/19 DSC Meeting
		17	18			
		17				
23 March		24	25			Doomadgee - Gulf Circuit
30 March		31	1			3 Good Friday
		31			Public Holiday	
		31				
6 April	Public Holiday					6 Easter Monday Cooktown Circuit
13 April						15/16 DSC Meeting Aurukun Cape B Circuit
20 April		21	22			21 ASC Meeting Doomadgee - Gulf Circuit
		21	22			
		21				
27 April		28	29	30		
4 May		5	6			Cooktown Circuit
		5	6			
		5				

**SITTING CALENDAR 2015**  
**FAMILY RESPONSIBILITIES COMMISSION**  
**1 January 2015 to 31 December 2015**

Week Beginning	Monday	Tuesday	Wednesday	Thursday	Friday	Other
11 May	11	12	13	14		15 ASC Meeting Aurukun Cape B & Coen Cape A Circuit
18 May		19	20	21		20/21 DSC Meeting Doomadgee - Gulf Circuit
25 May						Commissioner Development Week
1 June	Public Holiday	2	3	4		1 Mabo Day for Doomadgee Cooktown Circuit
8 June	Public Holiday	9	10	11		8 Queen's Birthday
15 June	15	16	17	18	Public Holiday	21 Mt Isa Show, 17/18 DSC Meeting Aurukun Cape B Circuit, Doomadgee - Gulf Circuit
22 June		23	24			22, 23 ASC Meeting
29 June						
6 July						Cooktown Circuit
13 July		14	15	16	Public Holiday	17 Cairns Show Day, 15/16 DSC Meeting Aurukun Cape B & Coen Cape A Circuit Doomadgee - Gulf Circuit
20 July		21	22			21 ASC Meeting 20 Mossman Show
27 July		28	29			
3 August	Public Holiday	4	5			4- <del>FR</del> Board Meeting 4 Aurukun Day Cooktown Circuit
10 August	10	11	12			Aurukun Cape B Circuit Doomadgee - Gulf Circuit
17 August		18	19			Estimates, 18 ASC Meeting, 19/20 DSC Meeting
24 August	24	25	26	27	Public Holiday	28 Doomadgee Day

**SITTING CALENDAR 2015**  
**FAMILY RESPONSIBILITIES COMMISSION**  
**1 January 2015 to 31 December 2015**

Week Beginning	Monday	Tuesday	Wednesday	Thursday	Friday	Other
31 August		1 1 1	2 2			Cooktown Circuit
7 September	7	8	9	10		Aurukun Cape B & Coen Cape A Circuit
14 September		15 15 15	16 16			15 ASC Meeting, 16/17 DSC Meeting
21 September						
28 September		29				Doomadgee - Gulf Circuit
5 October	Public Holiday	6	7 7	8		5 Labour Day Cooktown Circuit
12 October	12	13	14	15		14/15 DSC Meeting Aurukun Cape B Circuit
19 October		20 20	21 21			20 ASC Meeting Doomadgee - Gulf Circuit
26 October	26	27				28 FR Board Meeting
2 November		3 3	4 4	5		Cooktown Circuit
9 November			11	12		Aurukun Cape B & Coen Cape A Circuit
16 November		17 17	18 18	19		17 ASC Meeting, 18/19 DSC Meeting Doomadgee - Gulf Circuit
23 November	23	24	25	26		
30 November		1 1	2	3 (Half Day)		Cooktown Circuit
7 December						Aurukun Cape B Circuit
14 December						15 ASC Meeting, 16/17 DSC Meeting Doomadgee - Gulf Circuit
21 December					Public Holiday	25 Christmas Day
28 December	Public Holiday				Public Holiday	28 Boxing Day, 29, 30, 31 Office closed for Xmas, 1 New Year's Day

## LEGEND

	Office Days
	Public Holidays
	Aurukun Sitting
	Coen Sitting
	Doomadgee Sittings
	Hope Vale Sitting
	Mossman Gorge Sitting
ASC	Aurukun Shire Council Meeting
DSC	Doomadgee Aboriginal Shire Council Meeting
∅	Cancelled Conference

OFFICE	CONTACT NAME	Phone	Mobile	Facsimile
Cairns – Registrar	Ms Maxine McLeod	4057 3871	0409 461 624	4041 0974
Cairns – Client Manager	Ms Camille Banks	4057 3874	0419 647 948	4041 0974
Cairns – Accountant	Ms Andrea Cotten	4057 3875	0429 495 353	4041 0974
Aurukun Local Coordinator	Ms Dellis Gledhill	4060 6185	0428 985 106	4060 6094
Coen Local Coordinator	Ms Sandi Rye		0417 798 392	4041 0974
Doomadgee Local Coordinator	Mr Bryce Coxall	4745 8111	0418 666 204	4745 8366
Hope Vale Local Coordinator	Ms Samantha Foster	4060 9153	0408 482 026	4060 9137
Mossman Gorge Local Coordinator	Ms Sandi Rye		0417 798 392	4041 0974